

Message from the Director

Public Works' Strategic Plan 2012 defines our mission, vision, values and priorities and outlines the overall business strategy we have developed to address the increasingly complex issues and challenges facing us in the next three to five years.



In order to adapt to these emerging issues, we have formally adopted a sustainable business approach and taken a more holistic, creative and collaborative method to solving problems. This requires that we seek a balanced approach to deliver projects, programs and services in an environmentally and socially responsible way to ensure the long-term health and well-being of the communities we serve.

Our strategic plan incorporates a number of new elements that re-frame the standard business approach. Beyond the vision and mission, we have defined five strategic focus areas to address issues and challenges, six core service areas to better reflect how citizens experience us and seven core values that represent our underlying principles. Finally, we have applied a new measurement tool called "Quad Sheets" to simplify and target the vital, few results that residents care about the most.

I encourage you to learn more about our Strategic Plan 2012 by visiting our website at www.dpw.lacounty.gov and viewing the full document. With this plan for the future, and our commitment to protect and enrich lives, together, we can achieve our vision – creating communities...sustaining life.

Gail Farber

Gail Farber
Director

Our Commitment

We have a passion for service, and pledge to the people of Los Angeles County to protect and enrich their daily lives and to place their needs first and foremost. Our commitment provides us with a mission and vision that give meaning to our work, identifies our underlying values, and defines the reason for our existence as an organization and the vital role we play within the community.

Our Mission

We provide public infrastructure and municipal services to protect and enrich the daily lives of over ten million people in Los Angeles County

Our Vision

Creating communities...sustaining life

Our Values

**Safety, Integrity, Teamwork,
Transparency, Excellence,
Our Employees, Sustainability**

Our Five Strategic Focus Areas

1. Manage Risks

Promote and refine the department-wide identification of control measures to lessen the probability of harmful consequences and to maintain safety in all operations.

2. Invest in Sustainability

Preserve the long-term well-being of our communities and the environment by investing in and promoting economically sound, socially desirable and environmentally healthy projects, programs and services to achieve multiple benefits.

3. Innovate

Explore the art of the possible and seek innovations and ideas that change the world, create efficiencies, reduce costs and improve effectiveness.

4. Strengthen the Public Works Team

Empower, challenge and invest in our workforce, promote a collaborative and inclusive work environment and strengthen multi-agency relationships and partnerships.

5. Tell the Public Works Story

Proactively communicate to communities and elected leadership the vital role and importance of public works in people's daily lives.

Our Values

Values are the underlying principles through which we act to fulfill our mission and achieve our vision. They define the fundamental ethics, behaviors and beliefs that guide the actions and decisions of the Public Works team. Applying our values in our words and in our deeds will ensure a climate of unity and trust throughout the organization and in our relationships with customers and stakeholders.



Safety



Integrity



Teamwork



Transparency



Excellence



Our Employees



Sustainability

Our Six Core Services Areas

1. Public Buildings



We design and deliver high-performing public facilities for people and services to thrive.

2. Waste Management



We lead, inspire, and support our communities toward a healthy, waste-free future.

3. Water Resources



We provide sustainable water supplies and healthy watersheds, while reducing flood risk for our communities.

4. Transportation



We provide safe, clean, efficient transportation choices and rights-of-way to enhance mobility and quality of life.

5. Development Services



We help people build their dreams and ensure safe and healthy homes and communities.

6. Emergency Management



As public safety partners and first responders, we maintain a highly-trained and equipped workforce to respond to and recover from daily incidents, local emergencies and major disasters.

PROVIDING SUSTAINABLE LEADERSHIP

County of Los Angeles Department of Public Works
Strategic Plan 2012 Highlights

